

2025 Buy back policy for Rotating Beds



Orbit beds purchased from NEW

Orbit beds qualify for a guaranteed buy back if the client has either paid the full retail price for their bed or if they have MS or Parkinsons and have benefited from the 10% discount taken from the full retail price.

If sold at a qualifying price:

- 1 to 6 months old: **£3,000** with free collection
- 7 to 12 months old: **£2,000** with free collection
- 13 to 24 months old: **£1,500** with free collection
- 25 to 36 months old: **£1,000** with free collection

Any special offer prices or promotions with a sales price that is effectively less than the above will not be considered as a normal qualifying buy back sale. Where a special offer price was applied at time of purchase for a MS or Parkinsons client, we will reduce the value of the buy back by the amount of additional discount given.



Conditions

Beds must be the property of the person selling them. They must be fully operational and complete and must be in good condition. If the bed is not in good condition, is damaged or incomplete, we reserve the right to not buy the bed back or to reduce the buy back value.

Rotoflex beds purchased from NEW

Rotoflex beds qualify for a guaranteed buy back if the client has either paid the full retail price for their bed or if they have MS or Parkinsons and have benefited from the 10% discount taken from the full retail price.

If sold at a qualifying price:

- 1 to 6 months old: **£2,000** with free collection
- 7 to 12 months old: **£1,500** with free collection
- 13 to 24 months old: **£1,250** with free collection
- 25 months to 36 months old – no buy back but a free of charge collection
- 37 months to 60 months chargeable collection and disposal at the prevailing rate

Refurbished Rotoflex beds

Up to 3 years following the date of the sale:

- We will offer free of charge collection and responsible disposal
- For beds that are older, there will be a chargeable collection and responsible disposal at the prevailing rate

Selling your bed privately

Theraposture will not move a bed that has been sold privately to a new owner, unless full payment is received in advance, and a disclaimer is signed by the purchaser absolving Theraposture from any liability of any kind relating to their purchase.

Alternatively, beds may be moved by the seller or buyer, entirely at their own risk. Any remaining warranty is not transferable. Theraposture can service or repair a bed if required, once it is in the new owner's home and the sales transaction between the old owner and the new owner has been completed. This will be chargeable with full payment required in advance. If any parts or additional labour is required, we will advise the additional costs before the work is carried out.

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